#### **ACKNOWLEDGMENTS**



The 21<sup>st</sup> Century Library Needs Assessment was a huge undertaking that would not have been possible without the assistance of many individuals statewide. The study team would like to extend our gratitude to all of the individuals who provided information, support, and assistance. In the preliminary planning phases and throughout the study, financial support from the individuals and organizations listed below helped to make this report a reality.

Over the course of this study, some of those who provided assistance to this study have moved on to positions other than those they held at the beginning of the undertaking. Dates in parentheses behind an individual's name indicate terms of service or involvement for these individuals. Where no dates are listed, the individual or organization participated throughout the duration of the project.

#### **Donors**

#### Individuals, Foundations, and Governmental Entities

Ruth Eleanor Bamberger and John Ernest Bamberger Memorial Foundation
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Paul Sybrowsky

**Utah Library Association** 

Community Impact Board

Friends of the Brigham City Library Richfield Friends of Library Friends of the Wayne County Library

#### **Libraries and Local Governments**

Sydney Peterson, Board Chair, Cache County Library Steven Decker, Director, Cedar City Public Library Pete Giacoma, Director, Davis County Library Lorie Evans, Director, Duchesne County Library Ginny Tremayne, Director, Hyrum City Library Kay Twogood, Director, Kaysville City Library Janeen N. Watkins, Director, Lehi City Public Library

#### **ACKNOWLEDGMENTS**



Vella Durant, Director, Lewiston Public Library

Ron Jenkins, Director, Logan Library

Carolyn Bessey, Director, Manti Public Library

Jacquie Siewert-Schhade, Board Chair, Mount Pleasant Public Library

Barbara Lovell, Director, Nephi Public Library

April Harmer, Director, Pleasant Grove Public Library

Norma Procarione, Director, Price City Library

Linda Fields, Director, Richfield Public Library

Nancy Tessman, Director, Salt Lake City Public Library

Eileen Longsworth, Director, Salt Lake County Library System (1999)

Lynette Catherall, Director, Springville Public Library

Peggy Erickson, Director, Tooele City Library

Lorna Adams, Director, Tremonton City Library

Evan Baker, Library Director, Uintah County Library, and ULA Director-at-Large

Kristen Bowcutt, Director, Wasatch County Library

Lynnda Wangsgard, Director, Weber County Library

#### **State Library Division**

Three individuals at the State Library Division coordinated this project:

Amy Owen, Director Douglas Abrams, Deputy Director

Chip Ward, Development Services Manager (1999-2000)

Additional support was provided by the following staff members:

Barbara Forbush, Executive Secretary

Sandi Long, Service Evaluation Coordinator

Pat Montgomery, Continuing Education Coordinator

Craig Nielson, Information Resources Manager

#### **Technical Committee**

Throughout the project, the technical committee provided ongoing feedback and direction. In addition to State Library Division Staff and the consultant team, this committee included:

Peggy Erickson, Librarian, Tooele City Public Library

Lori Evans, Librarian, Duchesne County Library

Eileen Longsworth, Director, Salt Lake County Library System (1999)

Pete Giacoma, Director, Davis County Library System (2001)

Norma Procarione, Librarian, Price City Library

Carol Simmons, Librarian, Park City Library (1999-2000)

Lynnda Wangsgard, Director, Weber County Library System

Chip Ward, Deputy Director, Salt Lake City Public Library (2001-

2002)

#### **ACKNOWLEDGMENTS**



Staff of Utah's Staff of Utah's Public Libraries

Without the substantial participation and expertise of library directors, managers, and staff throughout the state, this project could not have been completed. The hundreds of individuals who generously gave time and effort to gather data, fill out surveys, and provide supportive materials are too numerous to list here, but their efforts made this overview a reality.

**The Study Team** 

The following individuals had overall responsibility for the project's five major tasks:

Kimball L. Young Overall Project Coordination

Lewis Young Robertson Burningham

Jason Burningham Demand Analysis

Lewis Young Robertson Burningham

Dan E. Jones Library Support Research

Dan Jones & Associates

Laura Bayer Facilities Assessment

Architectural Planning and Programming

Blaine L. Carlton Funding and Governance Options

Ballard Spahr Andrews & Ingersoll

The team coordinators were supported by the following key individuals:

Matt Mills Demand Analysis

Lewis Young Robertson & Burningham

Ken Davis Computer Data Collection

Exterus

Wes Mashburn Funding and Governance Options

Ballard Spahr Andrews & Ingersoll

Dianne Meppen Survey Director

Dan Jones & Associates

#### **INFORMATION SOURCES**



#### **Statistical Data**

Library data (population served, holdings, circulation, and staffing) have been drawn form the annual report published by the Utah State Library Division, prepared by Service Evaluation Coordinator Sandi Long, and from unpublished statistics gathered for this report.

Many library board members and others in the community helped to compile this data and enriched this document. Individual library directors specifically identified the following individuals as significant contributors.

Blanche Waterman, retired librarian, Price City
Doug Bezzant, Pleasant Grove Building Official
Duchesne County Fact Sheet, prepared by the Duchesne County Area
Chamber of Commerce and Economic Development

We owe thanks to them and to the many others not named individually who contributed to our efforts.

# Standards and Prototypes

Kent Beers, State Division of Facilities Construction and Management, reviewed state project prioritization and evaluation criteria and offered recommendations about appropriate methodologies for conducting facilities assessments. David Harvie of the Stratford, Ontario, Public Library supplied the Ontario library guidelines.

The study team and the technical committee reviewed a range of published library standards and space criteria, including the following:

Brawner, Lee B., and Donald K. Beck, Jr. *Determining Your Public Library's Future Size: A Needs Assessment and planning Model.* Chicago: American Library Association, 1996.

Connecticut State Library. *Library Space Planning Guide*. Hartford, Connecticut: Connecticut State Library, 1999.

Crawford, Walt. "Library Space: The Next Frontier?," Online: March/April 1999, pp.61-66.

Dahlgren, Anders.C. <i>Planning the Small Library Facility</i> . 2 <sup>nd</sup> ed. Chicago
Library Administration and Management Association, 1996.
Public Library Space Needs: A Planning Outline. Madison:
Wisconsin Department of Public Instruction, 1998.
Public Library Space Needs: A Planning Outline. Madison:
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#### **INFORMATION SOURCES**



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- Ontario Public Library. Guidelines: Revised Checklist, 1999, draft 2.
- RPG Partnership, Needs Assessment and Planning Parameters and Functional Program for the new Main Library of the Salt Lake City Public Library System, 1998.
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- Shelton, John A. *Seismic Safety Standards for Library Shelving*. Sacramento: California State Library Foundation, 1990.
- State Library of Iowa. *In Service to Iowa: Public Library Measures of Quality.* 3<sup>rd</sup> ed. n.p.: State Library of Iowa, 1997.
- Thompson, Godfrey. *Planning and Design of Library Buildings*. 3<sup>rd</sup> ed. Oxford: Butterworth Architecture, 1989, rpt.1995.
- Woodward, Jeannette. *Countdown to a New Library*. Chicago: American Library Association, 2000.

### Library History and Historic Photographs

The files of the Utah State Historical Society provided photographs of many of Utah's Carnegie and historic libraries, including those at Ephraim (#18699), Manti (#20201), Mount Pleasant (#7072), Ogden (#,8262) Panguitch (#18703), Richfield, Springville (#18702), and Tremonton (#7155), as well as the Chapman (#22666, Shipler photo no. 16856) and Spencer (#23982, Shipler photo #27698) branches in Salt Lake City. Photos are used by permission, Utah State Historical Society, all rights reserved.

Unidentified photographs, photocopies, data from unidentified past library studies, and other materials were submitted by many individual libraries.

#### **INFORMATION SOURCES**



Although in most cases the original sources of these documents could not be traced, they are reproduced here because they provide essential information about library facility development. Making this information available, the study recognizes, will be critical for communities and planners engaged in improving library facilities.

In addition, the study has drawn heavily from a volume prepared by the Utah Library Association for the bicentennial convention in 1976, *Utah's Libraries: Heritage and Horizons*. The *Heritage* section of this document, written by Bobbee M. Hepworth with illustrations by Scarlett Hepworth, offers a comprehensive summary of library development in the state from 1850 into the 1970s, as well as photographs of many of the state's early libraries, some of which are reproduced here. Where possible, we have traced photographs to their original sources and acknowledge them here; again, however, we have included photocopies of those for which we could not obtain originals in order to provide as complete as possible a record for library planners.

Information about the Ephraim Public Library was drawn from an article by C. R. Dorius, published in the *Ephraim Enterprise*, 22 November 1935.

Information about the history of the Lewiston Library was drawn from an article by Norma C. Bodily, Secretary-Treasurer of the Lewiston Public Library, "The Brief History of the Lewiston Public Library," published in the 1966 Logan *Herald Journal*, and an article by Laree Bodily, "Lewiston Citizens to Debate Fate of Proposed Relocation of Library" in an undated clipping from a newspaper c. 1978.

Information about the Richmond Carnegie library was drawn from the Structure/Site Information Form prepared by the Utah State Historical Society Historic Preservation Research Office, which included photocopies of photographs of the library in 1983 taken by Roger Roper.

Information about the historic Santaquin Library was taken from *Santaquin Through the Years*, 1856-1956, a Centennial History.

Information about the Smithfield Carnegie Library was drawn from an article with text by Jennifer Hines Fitch and photographs by Jim Johnson, provided in a partial photocopy by the library.

The status of Utah's public libraries in the 1950s was documented in a report by Joseph A. Geddes and Carmen D. Fredrickson, published in 1956 as Bulletin No. 393 of the Utah Agricultural Experiment Station. It is available in Special Collections at the Merrill Library, Utah State University.

#### **INFORMATION SOURCES**



#### **Graphics**

The map used as a base location map in the individual library broadsheets was scanned from a USGS map of Utah originally prepared in 1972 with "limited updates" in 1990, available through the Perry-Castañeda Library Map Collection of the University of Texas UT Library Online (www.lib.utexas.edu/Libs/ PCL/Map\_collection/Utah90.html). The base map used in this report was provided by Sandi Long, Service Evaluation Coordinator for the State Library Division.

# Utah Library Studies and Facilities Data

The program for the new American Fork City Library, completed in 1995 by Laura Bayer with Hart Fisher Smith Architects includes existing conditions drawings, data, and library standards.

Existing building drawings for the Richfield Public Library were prepared by Cooper Roberts Architects for the *Richfield Library Programming Study* completed in 1997.

Ann Menzies of the Salt Lake City Library System generously cooperated with the study team to provide base data about Salt Lake City facilities. The Salt Lake City Library System Main Library Needs Assessment Parameters and Functional Program, prepared by the RPG Partnership, Vancouver, British Columbia, October 1998, was used as a reference document.

The Salt Lake County Library System, which completed its own Needs Assessment Study as this project was getting underway, graciously cooperated with us to adapt their data to our needs and to share information of value to other libraries. We extend special thanks for the assistance provided by Former Director Eileen Longsworth, Interim Director Terry Hogan, Administrative Fiscal Manager Mike Stoker, Associate Director David Wilson, and Facilities Manager Lynn Everill, as well as the efforts of individual library staff. Data have been drawn from the Salt Lake County Library System Needs Assessment prepared by Cooper/Roberts Architects and Bonneville Research, Inc. (March 2000) and from the Salt Lake County Public Library Facilities Maintenance Plan: Facilities Recommendations 2000-2005 prepared by the Salt Lake County Library System Facilities Office.

Existing building drawings for the Smithfield City Public Library were prepared by Jensen Haslem Architects PC for the *Smithfield City Program Development* completed in February 2000.

#### **INFORMATION SOURCES**



# Library Funding and Governance Studies

Brawner, Lee. "General Survey of Public Library Systems throughout the United States: Problems and Possible Solutions," Appendix to Urban Libraries Council Governance and Funding Report, 1997.

Urban Libraries Council Governance and Funding Survey Report, 1997.

(Included as Exhibit A and Exhibit B, respectively, in the Governance and Funding Technical Report, on file with the State Library Division).

# APPENDIX A: LIST OF SUPPLEMENTAL MATERIALS

This report has been summarized from a vast body of data and research that was too detailed – and voluminous – for inclusion in a summary designed to be used for general public information. Recognizing that librarians, planners, scholars, and others may have a need to access this data, the study team has prepared a series of technical reports and supplemental materials. In addition, project documentation includes a brief executive summary and a broadsheet prepared to summarize the data for each participating library. Each library has also received a CD-ROM that includes its broadsheet files, all of the photographs from facilities walk-throughs, worksheets and calculations, the overall library facilities database, and the area and cost summary sheets. All of these materials are available at the State Library Division.

#### **Executive Summary**

# Individual Library Broadsheets for Each Participating Library See Appendix B for List of Library Broadsheets.

#### **Technical Reports**

The 21st Century Library Needs Assessment included four major tasks:

- ❖ Analysis of Demographics and Library Usage Data
- **❖** Public Opinion Survey
- Facilities Assessment
- ❖ Governance and Funding Review

Each task produced a technical report that includes detailed findings; reviews of methodology, literature, and precedent; and additional information too detailed to incorporate in the general study report. A summary of their contents is listed below, in the order in which they are presented in this document.

Lewis Young Robertson & Burningham. Analysis of Core Performance Measures of Utah Public Libraries. Salt Lake City, 2001.

Methodology Summary of Findings Library Capacity and Need for Expansion Information Technology Survey Database

# APPENDIX A: LIST OF SUPPLEMENTAL MATERIALS

Dan Jones & Associates. *Public Opinion Survey for Utah Libraries*. Salt Lake City, 2001.

Questionnaire with Results (Statewide Total) Questionnaire with Results (By Area) Verbatim Comments Cross Tabulations

# Laura Bayer, Architectural Planning. Facilities Analysis. Salt Lake City, 2002.

Process and Methodology
Sample Self-Assessment Surveys
Facility Visits: Photo Documentation
Technical Worksheets and Calculations for Individual Libraries

# Blaine Carlton. Governance and Funding Options for Utah Libraries. Salt Lake City, 2001.

Governance
Financing
Special Taxing Districts
Proposed Legislation
Governance and Funding Survey Results at a Glance
General Survey of Public Library Systems throughout the United
States: Problems and Possible Solutions

# APPENDIX B: LIST OF LIBRARY BROADSHEETS

On the following pages, libraries for which broadsheets are available are listed in three formats: alphabetically, by county, and by size of service population.

#### **ALPHABETICAL**

American Fork City Library Beaver Public Library

Box Elder County Bookmobile Library

Brigham City Library

Cache County / Providence/River

Heights Library
Carbon County Library
Cedar City Public Library
Davis County Library System
Duchesne County Library
Emery County Library System

Castle Dale Branch
Cleveland Branch
Elmo Branch
Emery Branch
Ferron Branch
Green River Branch
Huntington Branch Library
Orangeville Branch

Ephraim Public Library

Fillmore Library (President Millard)

Garland Public Library
Grand County Library
Gunnison Civic Library

Hyrum City Library Iron County Library Kaysville City Library Lehi City Public Library Lewiston Public Library

Logan Library Manti Public Library Milford Public Library Minersville Public Library Monroe Public LIbrary

Morgan County Library
Mount Pleasant Public Library

Nephi Public Library

Panguitch City / Garfield County

Library
Park City Library
Parowan Public Library
Payson City Library

Pleasant Grove Public Library

Price Library

Richfield Public Library Richmond Public Library Salina Public Library

Salt Lake City Public Library

Salt Lake County Library System San Juan County Library System

Blanding Branch Monticello Branch Sanpete County Library Santaquin Public Library Smithfield Library

Spanish Fork Public Library Springville Public Library Tooele City Public Library

Tooele County Bookmobile Library

Tremonton City Library Uintah County Library

Utah County Bookmobile Library

Wasatch County Library

Washington County Public Library

Wayne County Library Weber County Library Main Library

> Ogden Valley Branch North Branch Southwest Branch Law Library

# APPENDIX B: LIST OF LIBRARY BROADSHEETS

#### **BY COUNTY**

#### **BEAVER**

Beaver Public Library Milford Public Library Minersville Public Library

#### **BOX ELDER**

Box Elder County Bookmobile Library Brigham City Library Garland Public Library Tremonton City Library

#### **CACHE**

Cache County / Providence - River Heights Hyrum City Library Lewiston Public Library Logan Library Richmond Public Library Smithfield Library

#### **CARBON**

Carbon County Library
Price City Library

#### **DAVIS**

Davis County Library Kaysville City Library

#### **DUCHESNE**

**Duchesne County Library** 

#### **EMERY**

Emery County Library System
Castle Dale Branch
Cleveland Branch
Elmo Branch
Emery Branch
Ferron Branch
Green River Branch
Huntington Branch Library
Orangeville Branch

#### **GARFIELD**

Panguitch City / Garfield County Library

#### **GRAND**

Grand County Library

#### **IRON**

Cedar City Public Library Iron County Library Parowan Public Library

#### **JUAB**

Nephi Public Library

#### **MILLARD**

Fillmore Library (President Millard)

#### **MORGAN**

Morgan County Library

#### **SALT LAKE**

Salt Lake City Public Library Salt Lake County Library

#### **SAN JUAN**

San Juan County Library System
Blanding Branch
Monticello Branch

#### **SANPETE**

Sanpete County Library Ephraim Public Library Gunnison Civic Library Manti Public Library Mount Pleasant Public Library

#### **SEVIER**

Monroe Public Library Richfield Public Library Salina Public Library

#### **SUMMIT**

Park City Library

#### **TOOELE**

Tooele City Library
Tooele County Bookmobile Library

#### **UINTAH**

Uintah County Library

#### UTAH

American Fork City Library
Lehi City Public Library
Payson City Library
Pleasant Grove City Library
Santaquin Public Library
Spanish Fork Public Library
Springville Public Library
Utah County Bookmobile Library

#### **WASATCH**

Wasatch County Library

#### **WASHINGTON**

Washington County Public Library

#### WAYNE

Wayne County Library

#### WEBER

Weber County Library
Main Library
Ogden Valley Branch
North Branch
Southwest Branch
Law Library

# APPENDIX B: LIST OF LIBRARY BROADSHEETS

#### BY SIZE OF SERVICE POPULATION

#### **Under 2,500**

Beaver Public Library
Fillmore Library (President Millard)
Garland Public Library
Lewiston Public Library
Milford Public Library
Minersville Public Library
Monroe Public Library
Parowan Public Library
Richmond Public Library
Wayne County Library

#### 2,500 to 4,999

Ephraim Public Library
Gunnison Civic Library
Manti Public Library
Mount Pleasant Public Library
Panguitch City / Garfield County
Library
Salina Public Library
Santaquin Public Library

#### 5,000 to 9,999

Grand County Public Library
Iron County Library
Morgan County Library
Nephi Public Library
Park City Library
Price Public Library
Richfield Public Library
Sanpete County Library
Smithfield Public Library
Tremonton Public Library

#### 10,000 to 24,999

American Fork City Library
Box Elder County Bookmobile Library
Brigham City Public Library
Cache County / Providence - River
Heights Library
Carbon County Library
Cedar City Public Library
Duchesne County Library
Emery County Library System
Castle Dale Branch

Castle Dale Branch
Cleveland Branch
Elmo Branch
Emery Branch
Ferron Branch
Green River Branch
Huntington Branch Library
Orangeville Branch

Hyrum City Library
Kaysville City Library
Lehi Public Library
Payson Public Library
Pleasant Grove Public Library
San Juan County Library System
Blanding Branch

Monticello Branch Spanish Fork City Library Springville City Library Tooele City Library Tooele County Bookmobile Library Wasatch County Library

#### 25,000 to 99,999

Logan Public Library
Uintah County Library
Utah County Bookmobile Library
Washington County Public Library

#### 100,000 or More

Davis County Library System Salt Lake City Public Library Salt Lake County Library System Weber County Library

Main Library
Ogden Valley Branch
North Branch
Southwest Branch
Law Library

# **APPENDIX C: LIBRARY PHOTO ARCHIVE**

Materials gathered for this study include thousands of digital photographs documenting library walk-throughs, as well as current and historic photographs and drawings provided by librarians. The Facilities Analysis Technical Report includes thumbnail size reproductions of these images, which are available in electronic format through the State Library Division. Photographs are available for the following libraries.

American Fork City Library (New) American Fork City Library (Old)

Beaver Public Library

Box Elder County Bookmobile

Library

**Brigham City Library** 

Cache County / Providence/River

Heights Library

Carbon County Library Cedar City Public Library

Davis County Library System

Headquarters (Farmington)

South Branch (Bountiful)

**Duchesne County Library** 

**Emery County Library System** 

Castle Dale Branch

Cleveland Branch

Elmo Branch

**Emery Branch** Ferron Branch

Green River Branch

**Huntington Branch Library** 

Orangeville Branch

Ephraim Public Library

Fillmore Library (President

Millard)

Garland Public Library

Grand County Library

Gunnison Civic Library

Hyrum City Library

Iron/Washington County Library

Kanab City Library

Kaysville City Library

Lehi City Public Library

Lewiston Public Library

Logan Library

Manti Public Library

Milford Public Library

Minersville Public Library

Monroe Public Library

Morgan County Library

Mount Pleasant Public Library

Murray Public Library

Nephi Public Library

North Logan Library

Orem Public Library Addition

Orem Public Library

Panguitch City / Garfield County

Library

Park City Library

Parowan Public Library

Payson City Library

Pleasant Grove Public Library

Price Library

Provo Library (New)

Provo Library (Old)

Richfield Public Library

Richmond Public Library

Salina Public Library

Salt Lake City Public Library

Main Library

Anderson/Foothill Branch

Chapman Branch

Day-Riverside Branch

Corrine & Jack Sweet /

Avenues Branch

Sprague Branch

Salt Lake County Library

Bingham Creek Library

**Draper Library** 

East Millcreek Library

Holladay Library

**Hunter Library** 

Kearns Library

Riverton Library

Park Library

Ruth V. Tyler Library

Sandy Library

South Jordan Library

South Salt Lake Library

West Jordan Library

Whitmore Library

San Juan County Library System

Blanding Branch

Monticello Branch

Sanpete County Library (Fairview)

Santaquin Public Library

Smithfield Library

Spanish Fork Public Library

Springville Public Library

Summit County Library

Tooele City Public Library (New)

Toole City Public Library (Old)

Tooele County Bookmobile Library

Tremonton City Library

Uintah County Library

Utah County Bookmobile Library

Washington County Library

St. George (Main Library)

Wayne County Library

Weber County Library

Main Library

Ogden Valley Branch

North Branch

Southwest Branch

Law Library